



## Environmental

### Responsible Financing

Volume of the loan portfolio dedicated to environmental and social financing

### Carbon Footprint

Establishment of a baseline carbon footprint management system for the Bank (Scope 1 and Scope 2)

### Green Office

Increased adoption of electronic document management

Implementation of the Bank's environmental performance management system

Reduction in energy consumption intensity<sup>1</sup>



## Social

### Accessibility of Financial Services

Increased share of clients using internet banking

### Community Support

Increased investment in charitable initiatives

Completion of measures to ensure equal opportunities and social equity within the Bank

### Education and Awareness

Enhancement of financial literacy

Development of ESG management competencies



## Governance

### Remuneration of the Company's Management

ESG KPIs incorporated into the performance evaluation framework for top and middle management

### Transparency and Reporting

Implementation of the Bank's ESG disclosure system in line with international standards

At least 10% of indicators subject to independent assurance

ESG rating obtained from an international rating agency

### Support for Global Initiatives

Membership in the United Nations Global Compact

Environmental, social, and governance (ESG) factors have become an integral part of our business strategy.

Commitment to the Sustainable Development Goals (SDGs)

